

## **OPERATIONAL PERFORMANCE OF HERTFORDSHIRE HIGHWAYS**

Report of the District Manager

### **1. PURPOSE OF REPORT**

- 1.1 This report advises the Panel of the performance of Hertfordshire Highways in the Borough of Watford.

### **2. PERFORMANCE INDICATORS**

- 2.1 The latest complete set of performance information available at the time of preparing this report was up to August 2011. Appendix A therefore shows the operational performance indicator report for the 3 month period from Sept 2011 to November 2011. The report compares performance for the Borough, the south west Hertfordshire area and the County as a whole.

### **3. RECOMMENDATIONS**

- 3.1 Members are requested to note the performance figures and provide any comments to the District Manager.

### **3. CONTACT OFFICERS**

David Swan                      District Manager                      01923 257094

### **4. BACKGROUND PAPERS**

HCC Environment Department (Hertfordshire Highways) performance scorecard for Sept 2011 to November 2011.